### Are You or Is Someone You Know Experiencing:
- Acute emotional distress
- Thoughts of suicide or wanting to hurt oneself
- Thoughts or threats of harm to others
- Loss of control or aggression
- Refusal of psychiatric or medical care because of impaired insight or judgment

### CALL
Community Outreach for Psychiatric Emergencies
**(844) 296-COPE**
24-Hours

Our professional mobile crisis teams are available 24-hours to come to Emergency Departments, Group Homes, Community Mental Health clinics, public buildings or locations and individual citizens to help resolve a psychiatric crisis, assess immediate needs, and facilitate access to hospitalization, community treatment centers or support services.

### C.O.P.E.
Providing a continuum of organized crisis and community-based outreach and coordination of care services

**Core Providers**
- Hegira Programs, Inc.
- Northeast Guidance Center
- Neighborhood Service Organization

**Features:**
- Single point of entry to coordinated behavioral health crisis care by calling *(844) 296-COPE*
- Hospital pre-admission review services for all adults eligible for Detroit Wayne Mental Health Authority's (DWMHA) covered services, regardless of the individual's Managed Comprehensive Provider Network (MCPN).
- Mobile team arrives on site to complete a face-to-face assessment within 2-hours of a request.
- Mobile Crisis Teams collaborate with hospital emergency department staff, emergency responders, group home providers, family and other support persons to facilitate the most appropriate care.
- C.O.P.E. staff provide or facilitate transportation of consumers to treatment facilities, private residences, etc. following assessment.
- Intensive follow-up is provided up to 28-days following the crisis event to improve outpatient clinic service engagement and community integration.

### CRISIS STABILIZATION UNIT
The Crisis Stabilization Unit (CSU) is the base of operations for C.O.P.E. The CSU, which is open 24 hours, is located at:
- **33505 Schoolcraft**
  - Livonia, Michigan 48150
  - 734-721-0200 (business office)
  - 734-721-0031 (fax)

**The CSU offers:**
- 24-hour walk-in crisis screening
- Medication
- Emergency clothing
- Meals
- Showers
- Mobile Telephones
- Transportation
- Coordination of Care with community providers
- Time-limited, safe and monitored location for persons awaiting access to community services

### C.O.P.E. Offices at the CSU:
- Administrative staff
- Out-Wayne County Mobile Crisis Teams
- Telephonic Pre-Admission Review
- Mobile Crisis Team Dispatch
- Psychiatrists and Nurses

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**C.O.P.E.**
Community Outreach for Psychiatric Emergencies

**HPI**
A division of Hegira Programs, Inc.
**(844) 296-COPE** *(2673)*

[www.COPE24-7.net](http://www.COPE24-7.net)
About Hegira Programs, Inc.
Since 1971 Hegira Programs, Inc. (HPI) has been a leader in behavioral healthcare. Today HPI is one of Michigan’s largest freestanding behavioral healthcare organizations, providing a variety of mental health and substance use disorder treatment services to individuals of all ages.

Accredited by The Joint Commission and the American Association of Suicidology
Certified Crisis Stabilization and Crisis Residential Programs by the Michigan Department of Health and Human Services
Licensed by the State of Michigan Bureau of Substance Abuse Services

HPI’s service continuum includes:
- 24-Hour Intensive Crisis Stabilization
- Hospitalization Pre-Admission Reviews
- Mobile Crisis Stabilization
- Walk-In Assessment & Treatment
- Crisis Residential
- Detoxification
- Short-Term Substance Use Residential Treatment
- Day Treatment
- Intensive Outpatient
- Traditional Short-Term Outpatient Treatment
- Long-Term Supportive Outpatient Treatment
- Case Management
- Supports Coordination
- Assertive Community Treatment
- Integrated Dual Disorders Treatment
- Psychosocial Rehabilitation Clubhouse
- Mental Health Court
- Permanent Supportive Housing
- Supported Employment
- Home-Based Services
- Infant Mental Health
- Prevention
- Peer Support and Recovery Coaching
- Primary Healthcare
- Screening Brief Intervention & Referral to Treatment

CALL
(844) 296-COPE
24-hours

Confidentiality
State and federal law protect the confidentiality of services received. If there are confidentiality or Recipient Rights concerns, please contact the Detroit Wayne Mental Health Authority, Office of Recipient Rights at (313) 833-2500. Our staff are available to assist you.

Payment
C.O.P.E. services are paid by the Detroit Wayne Mental Health Authority and are provided at no cost to residents of Wayne County.

www.COPE24-7.net

Hegira Programs, Inc.
...for a brighter tomorrow

www.hegira.net

A COMMUNITY PARTNERSHIP PROGRAM WITH THE DWMHA

Mobile
Flexible
Timely

Services for Adult Residents of Wayne County Experiencing a Behavioral Health Crisis